

North Florida Surgeons

Baptist Jacksonville Division

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Florida Blue / Baptist Health Contract Negotiation Update

As of August 29, 2024, Florida Blue and Baptist Health have not resolved their dispute. We understand that both parties are working diligently to come to an agreement. Their current deadline for resolution is September 30, 2024.

If Baptist Health and Florida Blue do not resolve their dispute before that deadline, Florida Blue members will be considered as either “self-pay” or “out-of-network” (depending on their insurance plan) for any procedures, imaging or laboratory tests conducted at any Baptist Health facility occurring on or after October 1, 2024.

Florida Blue negotiations do not affect patients who are seen in our North Florida Surgeons Baptist Jacksonville Division office, as we are an INDEPENDENT practice that accepts Florida Blue as an in-network participating provider. Our surgeons will continue to see ALL established AND NEW patients at our office.

-If a Florida Blue member needs an operation before October 1st, we will continue to operate at Baptist Medical Center Jacksonville.

-If a Florida Blue member needs emergency medical care before or after October 1st, please go to your nearest Emergency Facility. Anyone may be admitted to Baptist Medical Center Jacksonville through the Emergency Department. Under the Emergency Medical Treatment and Labor Act (“EMTALA”), insurance carriers are required to cover emergency care.

-If a Florida Blue member needs an elective operation after October 1st, that procedure will be scheduled at a facility that accepts Florida Blue. WE WILL MAKE SURE YOU GET THE CARE YOU NEED!

-If a Florida Blue member requires consultation from another doctor, we will refer them to participating providers in the FL Blue network.

-Labs will go through Quest or LabCorp which are in-network.

While we believe the above is accurate as of the time of the writing of this notice, any questions you may have regarding coverage under your specific Florida Blue plan should be directed to Florida Blue at 1-800-352-2583.

Thank you for your continued trust in North Florida Surgeons.